



IT is *that* simple™

Managed IT Services & Support for Small Business.

Your computer systems are a vital connection to the business world and when they aren't working properly your business suffers. Altuscio Networks provides fast, effective, affordable support; on-site or via remote access, 24/7/365.

MANAGED SERVICE PLANS	AltuCare Server™ <i>\$100 to \$300 For each server</i>	AltuCare Remote™ <i>Server Cost plus \$35 each Computer</i>	AltuCare Unlimited™ <i>Server Cost plus \$45 each Computer</i>
Monitoring Services:			
Antivirus Monitoring	✓	✓	✓
Error & Event Log Monitoring	✓	✓	✓
Drive Space Monitoring	✓	✓	✓
Website Monitoring (on your network)	✓	✓	✓
Application & Database (limited on app)	✓	✓	✓
Asset Inventory	-	-	✓
Security Services:			
Server Monitoring & Alerting	✓	✓	✓
Network Firewall Monitoring	✓	✓	✓
Microsoft Patch Management	✓	✓	✓
Managed Antivirus and Antispyware	✓	✓	✓
Security Administration	✓	✓	✓
Backup Monitoring & Administration	✓	✓	✓
Maintenance Services:			
Remote Server Administration	✓	✓	✓
User Account Administration	✓	✓	✓
Printer Management	-	✓	✓
Log File Maintenance	✓	✓	✓
Support Services:			
Phone & Email Support	✓	✓	✓
Remote Control Support	<i>2 hour max.</i>	✓	✓
Onsite Support	-	-	✓
Advanced Support Services:			
Company Help Desk	✓	✓	✓
Monthly Network Summary Reports	-	-	✓
Quarterly Executive Report & Review	-	-	✓
Annual Technology Plans	-	-	✓
3 rd Party Vendor Management	-	-	✓
Firewall/VPN/Router Management	-	-	✓
Asset Management	-	-	✓
Disaster Recovery Planning	-	-	✓
Assigned CTO	-	-	✓
Scheduled CTO Calls	-	-	✓
Installation & Set-up:	Included	Included	Included

Let us custom tailor a package specifically for your business needs.

www.altuscio.com

AltuCare™ 24/7 Help Desk: <http://support.altuscio.com>
 To open a ticket: help@altuscio.com
 Support # 770-605-1905 -- option 1

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